

electriciQ

USER MANUAL



ELECTRIC DESIGNER RADIATOR WITH SMART APP

HS10-600-0.6DGW
HS10-600-0.6WW
HS10-600-0.6LGW
HS17-600-1.2DGW
HS17-600-1.2WW
HS17-600-1.2LGW
HC18-400-1.2WW
HC26-400-1.2WW

VD6-1600-1.2LGW
VD6-1600-1.2WW
VD4-1600-1.2WW
VD4-1600-1.2LGW
VD6-1600-1.2DGW
VD4-1600-1.2DGW

VS6-1600-1LGW
VS6-1600-1WW
VS6-1600-1DGW
VS4-1600-1WW
VS4-1600-1DGW
VSM6-1800-1.2LGW
VSM6-1800-1.2DGW
VSM6-1800-1.2WW
VS4-1600-1LGW

Thank you for choosing electriciQ

Please read this user manual before using this heater and keep it safe for future reference.
Visit our page www.electriQ.co.uk for our entire range of Intelligent Electricals

SETTLING IN OK?

We hope this has been helpful to you.

We would love to see how you're getting on with your new purchase, so please share any snaps you have on the platform of your choice below.

Our community awaits your uploads - Snap, tag and hashtag away!



@electriQUK

#electriQUK

WE'RE HERE TO HELP

Should you have any problems or questions with your purchase, please contact a member of our customer service team.

☎ 0330 390 3061

✉ support@electriQ.co.uk

Mon-Fri | 9am to 5pm

Unit J6, Lowfields Business Park,
Lowfields Way, Elland
West Yorkshire, HX5 9DA

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SAFETY INSTRUCTIONS

IMPORTANT: Carefully read the instructions before operating the unit.

- This appliance is for indoor use only.
- Rating: This unit must be only connected to a 220-240 V / 50 Hz earthed outlet.
- Installation must be in accordance with the regulations of the country where the unit is used.
- If you are in any doubt about the suitability of your electrical supply have it checked and, if necessary, modified by a qualified electrician.
- This heater has been tested and is safe to use. However, as with any electrical appliance - use it with care.
- Disconnect the power from the unit before dismantling, assembling or cleaning.
- This appliance can be used by Children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be carried out by children.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate, or clean the appliance or perform user maintenance.
- Children under 3 years should be kept away unless continuously supervised.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not clean the unit by spraying it or immersing it in water.
- Never connect the unit to an electrical outlet using an extension cord. If an outlet is not available, one should be installed by a qualified electrician.
- Never operate this appliance if the unit, cord or plug is damaged. Ensure the power cord is not stretched, exposed to sharp object/edges, or routed under the unit.
- Any service other than regular cleaning should be performed by an authorised service representative. Failure to comply could result in a voided warranty.
- Do not use an external timer.
- The heater must not be located immediately below a socket outlet.
- Always ensure the unit is secure before operation. It must be securely attached to a suitable wall.
- Avoid keeping the unit in direct sunlight for a long period of time.
- The heater is designed to be used at temperatures above -20°C. If it is exposed to temperatures below this, it must be allowed to warm above this level before operation.
- Do not attempt to repair, disassemble or modify the appliance. This unit contains no user-serviceable parts.
- Always unplug or disconnect the appliance from the mains power supply when not in use, or when moving or cleaning it. Do not pull the cord to unplug the heater.

- Do not use the appliance for anything other than its intended use. It is designed for domestic indoor use only.
- There may be a trace of odour during the first few minutes of initial use, or after a period of storage. This is normal and will quickly disappear.
- This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or any flammable liquids are used or stored.
- Never locate this appliance where it may fall into a bathtub or otherwise become exposed to water.
- This appliance is IPX4 rated, and so can be used or installed within a bathroom as long as the appliance and its cables are not within Zones 0-2.
- If used within a bathroom, the circuit must be protected by a suitable RCD to prevent electric shock.
- Do not allow the appliance to be submerged or sprayed with water.
- The unit must be installed in accordance with current regulations for the area of installation. If unsure, professional advice should be sought.
- **WARNING:** To reduce the risk of fire or electrical shock, **DO NOT** use this appliance with any solid-state Speed Control Device or any variable speed controllers.
- Installation must be in accordance with all relevant local regulations applicable at the time of installation.
- If electrical work is carried out within the bathroom which involves addition or alteration of existing circuits, it may be notifiable to your local building control department (Part P). If unsure, professional advice should be sought.
- Ensure that your heater is filled with Glycol. If filling up your heater with Glycol, ensure to leave room inside the unit for expansion. It is recommended to leave 10 percent of the unit empty.
- Illustrations in this manual may differ from the final product, this is due to constant product development and improvement.

PARTS SUPPLIED



HEATER



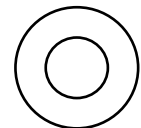
SCREWS (B) X8



WALL PLUGS X8



SPANNER X1



RUBBER WASHER X2
METAL WASHER X4



UPPER AND
LOWER BRACKET
X4



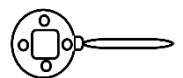
BRACKETS X4
(HC18-400-1.2WW
HC26-400-1.2WW)



PTFE TAPE X1



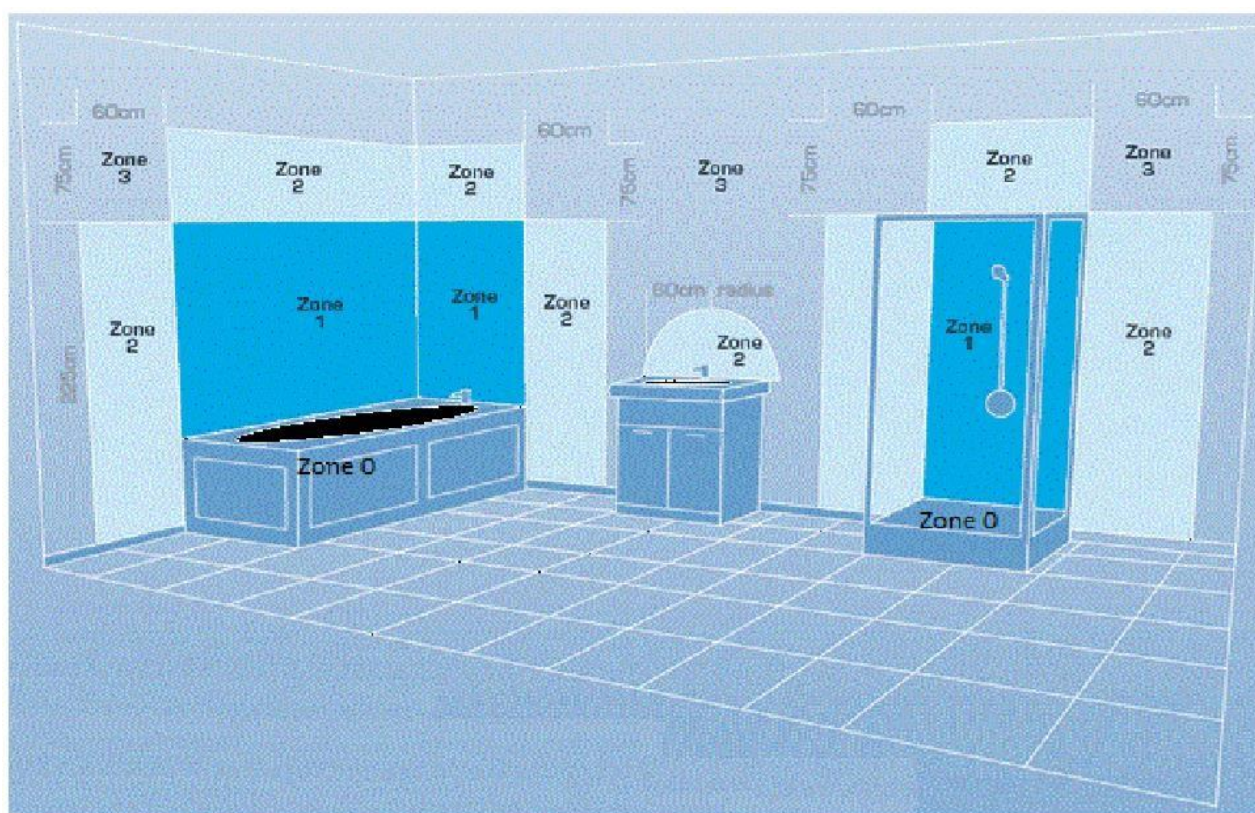
BRACKET COVER X4
(excluding HC18-400-1.2WW
HC26-400-1.2WW)



HEATING
ELEMENT

INSTALLING WITHIN A BATHROOM

If the appliance is to be fitted within a bathroom, a good understanding of the zoning within bathrooms is required to ensure the unit is mounted in a safe position. The appliance is rated as IPX4 and should be installed outside of Zones 0-2. We would advise when the unit is fitted within a bathroom, the plug is removed from the unit, and a suitable fused spur is installed in accordance with BS 7671. In addition, when used in a bathroom, it must be protected by a suitable RCD to prevent the risk of electric shock.



Zone 0:	The interior of the bathtub or shower basin.
Zone 1:	The area around the bathtub or shower basin up to a height of 2.25m above the floor
Zone 2:	The area stretching to 0.6m outside the bath or shower and above the bath or shower if over 2.25m

INSTALLATION OF HEATING ELEMENT

IMPORTANT: Before drilling, ensure that no wires or pipelines are behind the wall to prevent damage.

IMPORTANT: This heater is heavy. Two people are recommended for installation.

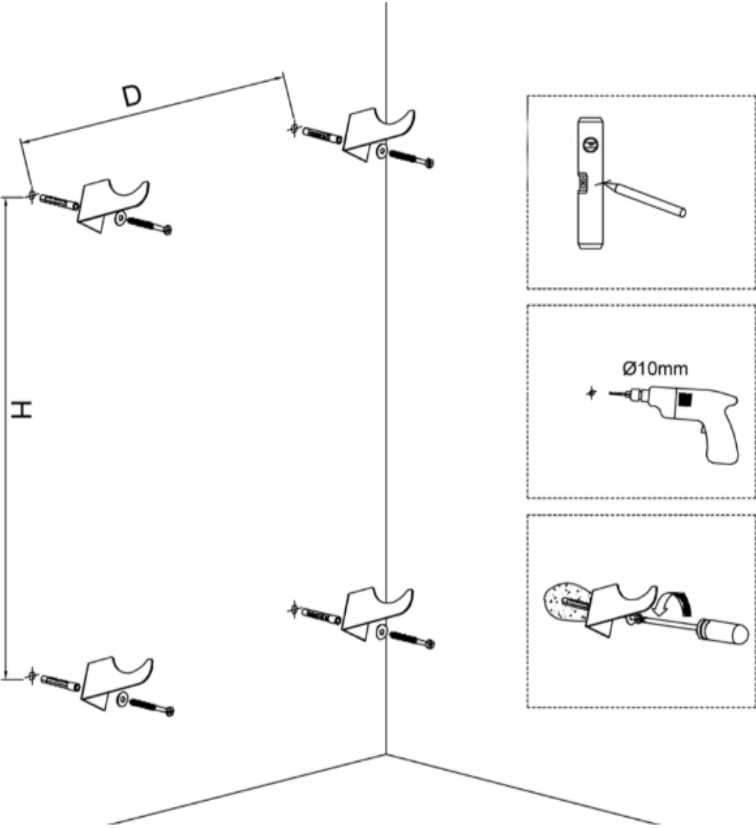
First ensure that you have all the correct parts needed for installation of the heating element:

- Heating Element
 - PTFE Tape
 - Spanner
- The heating element is designed to be fitted into the bottom of the unit and can be fitted into either the left or right port. Before installing, decide on the location where your heater will be mounted, take care to ensure that the element will be accessible and that the power cord can reach a suitable socket when your heater is mounted to the wall.
 - Wrap the provided PTFE tape around the thread of the heating element, ensuring the full thread is covered.
 - Then carefully turn the heater on its side with the port you have chosen for installation facing upwards. This allows for easy installation of the element and prevents the possible leakage of Glycol.
 - Remove the locking nut from the port using the provided spanner and keep safe for future installation.
 - Gently insert the element into the port and screw into place. Ensure that the control panel is facing the front of the unit before installing onto the wall.



WALL MOUNTING

NOTE: Depending on your wall type alternative fixings may be required to secure the heater to your wall.

Step 1	<p>Measure the distance between the two columns that you will be hanging your heater from on the top of the heater and the two ends on the bottom of the rail. Then measure the distance vertically between the top and bottom holes. Make a note of the measurement, and mark four points on the wall that distance apart. Use a spirit level to ensure that they are level.</p>
Step 2	<p>Drill 4 holes into the wall where you have marked using a $\text{\O}10\text{mm}$ drill bit and insert the wall plugs provided. Secure the brackets to the wall using the screws and washers provided with the grooves all facing upward, then insert the bracket covers onto the grooves.</p> <p>Ensure that the brackets are secure before commencing onto the next step.</p>  <p>The diagram illustrates the wall mounting process. It shows a vertical line representing the wall with four brackets being attached. A horizontal dimension line labeled 'D' indicates the distance between the two columns of brackets. A vertical dimension line labeled 'H' indicates the height between the top and bottom holes. Three inset boxes show: 1) A spirit level being used to ensure the brackets are level. 2) A power drill with a $\text{\O}10\text{mm}$ drill bit being used to drill a hole. 3) A bracket cover being inserted into the groove of a bracket.</p>
Step 3	<p>Carefully hang the radiator onto the brackets. It is highly recommended that two people perform this step, due to the weight of the radiator.</p>

OPERATION

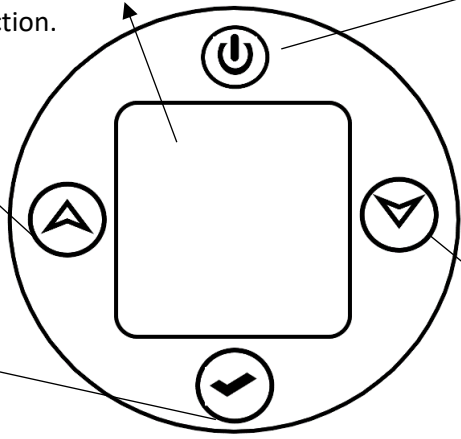
Display: Displays the current time, temperature and function.







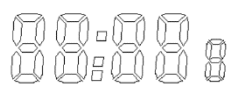


Power: Press once to turn the unit on.
Press again to turn the unit off.
Press and hold for 10 seconds to restore the unit to its factory settings.

Increase: Use the increase button to increase the value of the selected function.

Function: Press to cycle through the unit's functions. Press and hold when the unit is shutdown to enter the Wi-Fi connection mode. Please see "Wi-Fi Set-Up" on page 10 for more information.

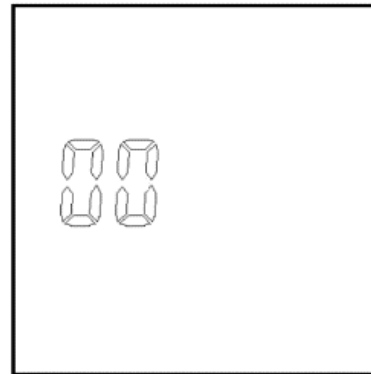
Decrease: Use the decrease button to decrease the value of the selected function.



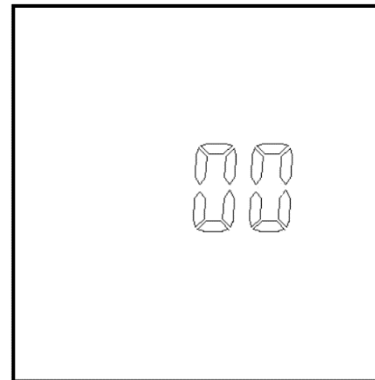
Display Screen	Image (When the function is chosen, the corresponding image will be illuminated)	Description
Child lock		Press and hold the increase and decrease buttons for 3 seconds. In child lock mode no other functions are assessable. To exit child lock mode, press and hold the increase and decrease buttons for 3 seconds.
Comfort		In comfort mode use the increase and decrease buttons to select the desired heater temperature. The heater will then work until it has reached the desired temperature.
Economy		In comfort mode use the increase and decrease buttons to select the desired heater temperature. The heater will then work until it has reached the desired temperature.
Anti-Frost		In thawing mode, the temperature is fixed at 15°C.
Timer		Use to set the inbuilt timer function. Please see "Timer settings" on page 9 for more information.
Forced heating		Forced heating mode will set the unit to work at a temperature of 65°C for 2 hours. The time that forced heating works for can be amended in 30-minute increments between 30 minutes and 8 hours using the increase and decrease buttons. Once the desired time has been chosen, wait 10 seconds and the display will flicker and the forced heating will begin.
Time and temperature		Displays the current time, timer and temperature of the unit.
Heating		Shows that the unit is on and working.
Wi-Fi		Allows for Wi-Fi connection. Please see "Wi-Fi Set-Up" on page 10 for more information.

SETTING THE TIME

When the unit is powered on, press the function button until the Timer image is displayed on screen. Then, press and hold the function button to set the time. Use the increase and decrease buttons to adjust the hour value between 0-23 hours.

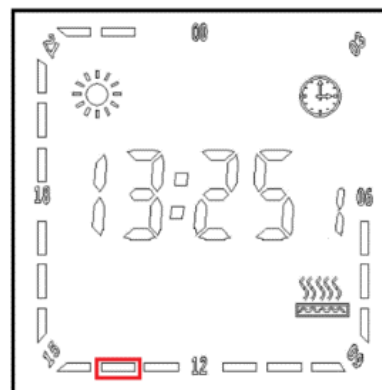


After you have set the hours, press the function button once to set the minutes. Use the increase and decrease buttons to adjust the minutes between 0 and 59 minutes. Press the function button again to confirm the time and begin programming the timer.



PROGRAMMING THE TIMER

Ensure that the above steps have been followed before programming the timer. You can then use the increase and decrease buttons to set the hour in which the unit will be working between 23-00 hours. Press the function button once to confirm the hours you have set and move onto the next day (1-7) and follow the previous step to set the hour the unit will be functioning for each day.



CONNECTING THE APPLIANCE TO WIFI

DOWNLOAD THE APP TO YOUR PHONE

Download the "TUYA SMART" app, from your chosen app store, using the QR codes below, or by searching for the app in your chosen store.



ANDROID



IOS

MODES AVAILABLE FOR SETUP

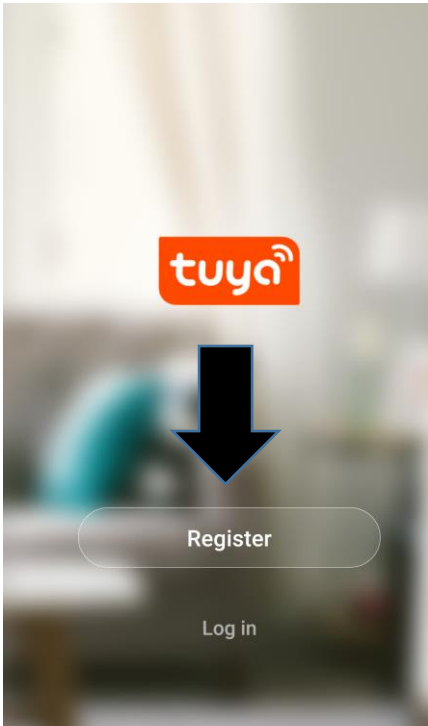
It is recommended to use Bluetooth connection to connect your unit to Wi-Fi. This is the easiest connection method and will ensure that no time is wasted in getting to use your new heater to its fullest potential.

To connect the unit to Wi-Fi via Bluetooth connection, ensure your mobile phone has Bluetooth enabled and simply plug the heating element in, the unit will now be in connection mode. You can then follow the steps in the below section to link the unit and customize your app.

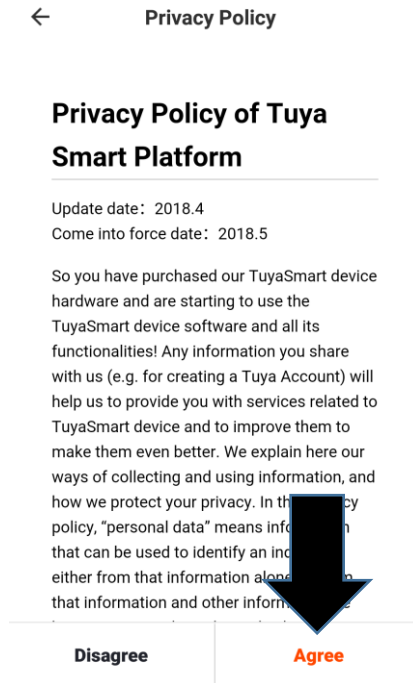
To turn the Wi-Fi using AP connection, press and hold the FUNCTION button for 3-5 seconds until the display shows lines moving in a clockwise direction. A timer will also appear in the center of the display for 3 minutes. After the 3 minutes has elapsed, the unit will then default to Bluetooth connection. Follow the above steps to re-enter AP connection.

REGISTER THE APP

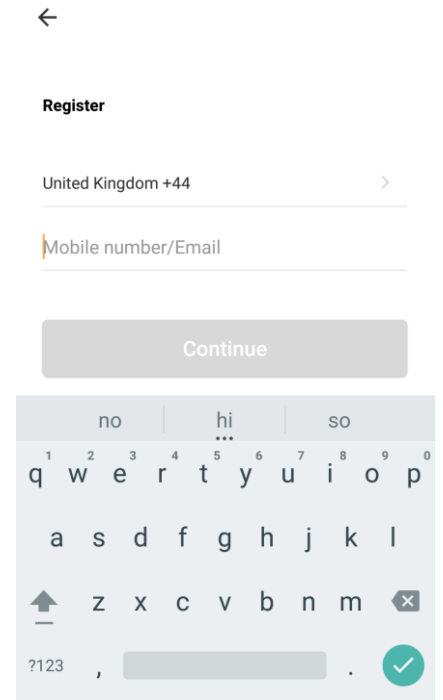
1. Press on the register button at the bottom of the screen.



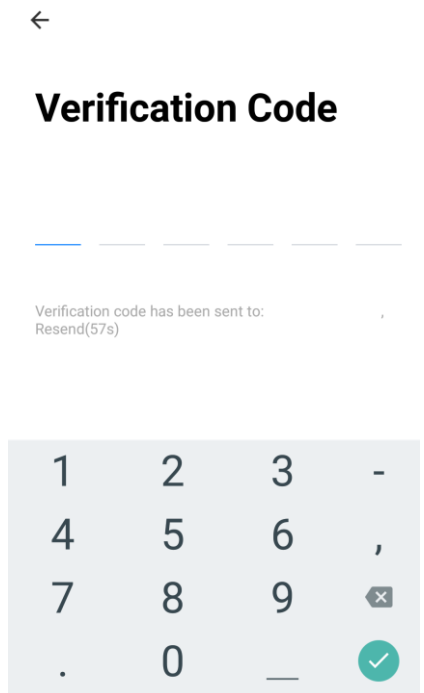
2. Read the Privacy policy and press the Agree Button.



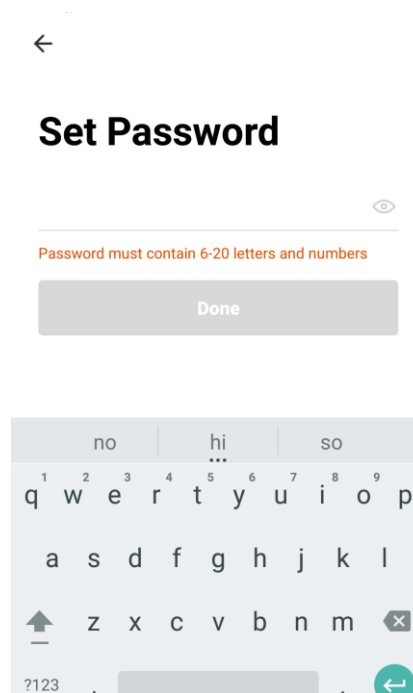
3. Enter your email address or phone number and press continue to register.



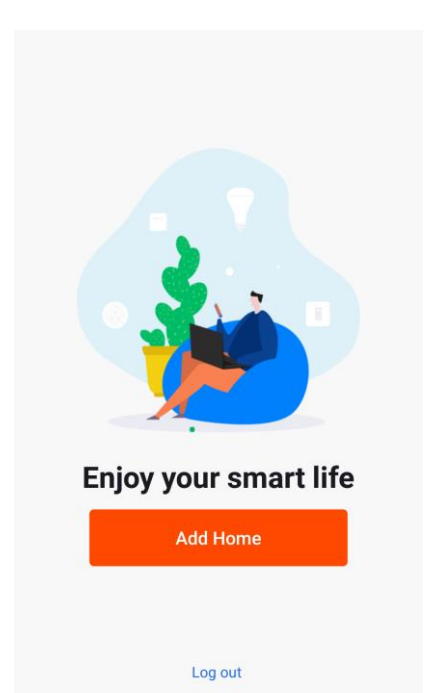
4. A verification code will be sent by the method selected in step 3. Enter the code into the app.



5. Type in the password you would like to create. This needs to be 6-20 characters, with letters and numbers.



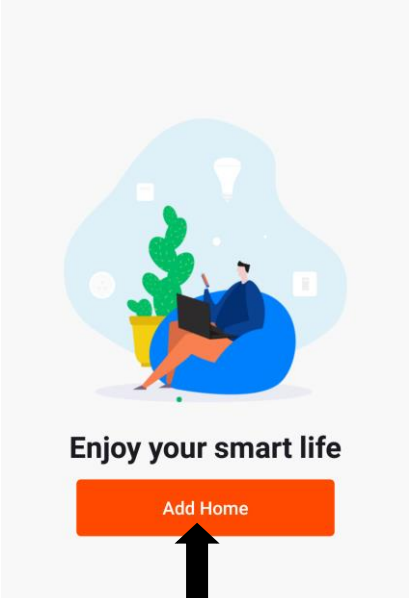
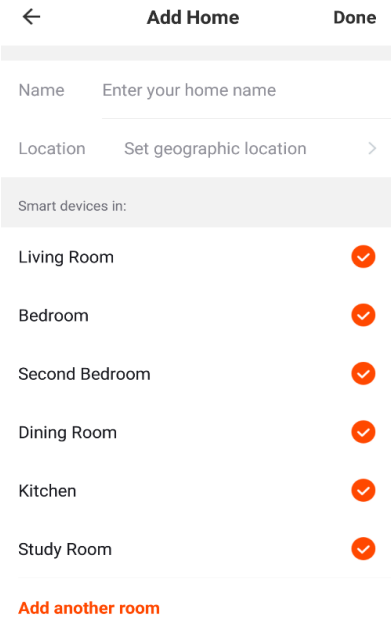
6. The app is now registered. It will automatically log you in following registration.

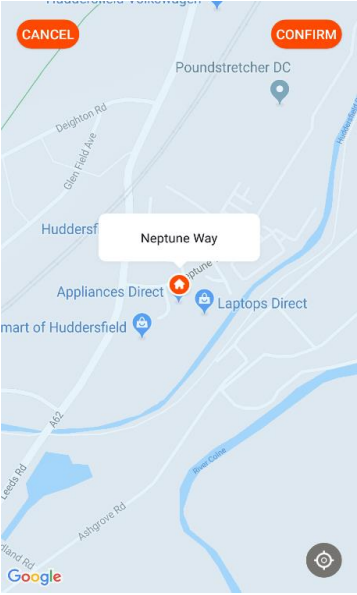
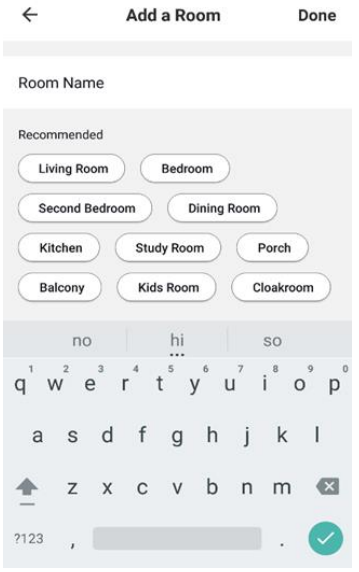


SETTING UP YOUR HOME WITHIN THE APP

TUYA is designed so it can work with a large number of compatible smart devices within your home. It can also be set up to work with multiple devices within different houses as such during the setup process, the app requires that different areas are created and named to allow easy management of all your devices. When new devices are added, they are assigned to one of the rooms you have created.

CREATING ROOMS

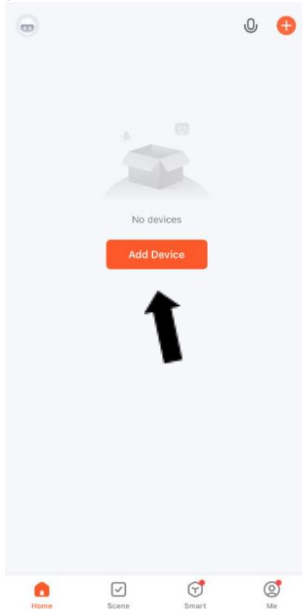
<p>1. Press on the ADD HOME button.</p> 	<ol style="list-style-type: none"> 2. Type in a name for your home, 3. Press on the location button to select the location of your home. (See SETTING YOUR LOCATION below) 4. New rooms can be added by pressing the ADD ANOTHER ROOM option at the bottom. (See ADD ANOTHER ROOM below) 5. Untick any rooms that are not required on the app. 6. Press DONE in the top right corner. 	
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<h3>SETTING YOUR LOCATION</h3> <p>Use your finger to move the orange HOME symbol.</p> <p>When the symbol is in the approximate location of your home, press the confirm button in the top right corner.</p> <p>Location details allows the app to be set up later to respond to weather conditions in your area.</p> 	<h3>ADD ANOTHER ROOM</h3> <p>Type in the name of the room, and press Done in the top right corner</p> 
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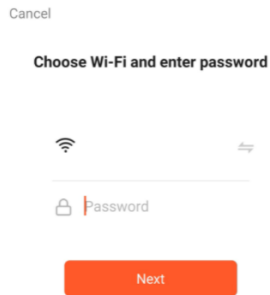
CONNECTING USING THE BLUETOOTH CONNECTION METHOD

Before initiating the connection, make sure your mobile phone has Bluetooth enabled and that the unit is plugged in. Also ensure your phone is connected to the WiFi network. (We advise turning mobile data off during setup).

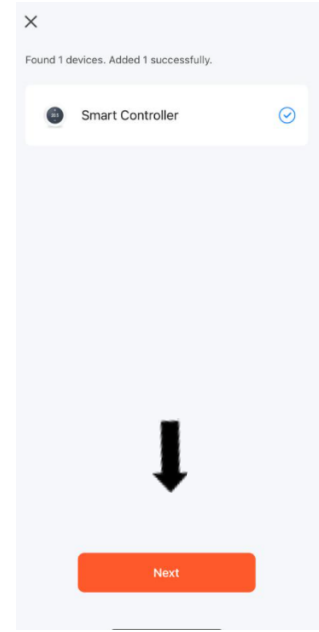
1. Open app and enter the home screen. Turn the unit on and on the app, press add device.



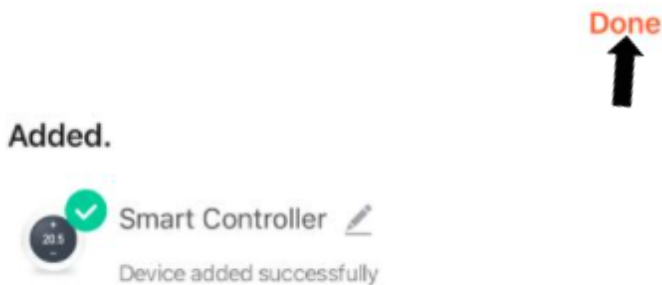
2. Select your Wi-Fi and enter your Wi-Fi password, this is usually found on the back of your router.



3. Your device will then begin to connect. Once successfully connected, press next.

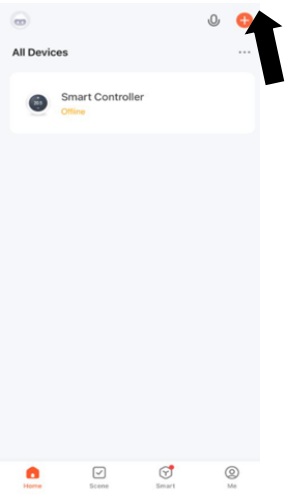
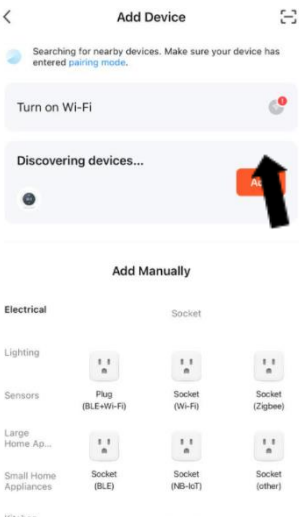
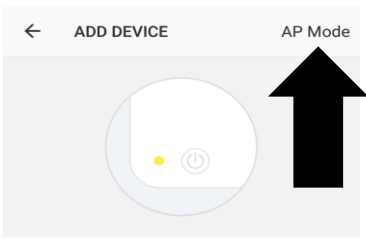
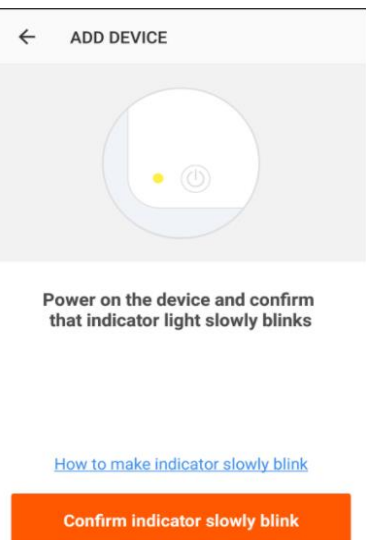
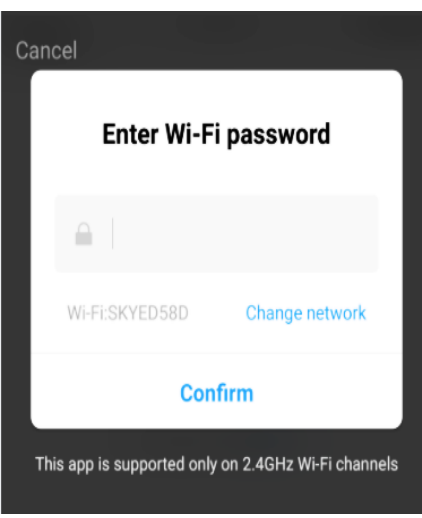
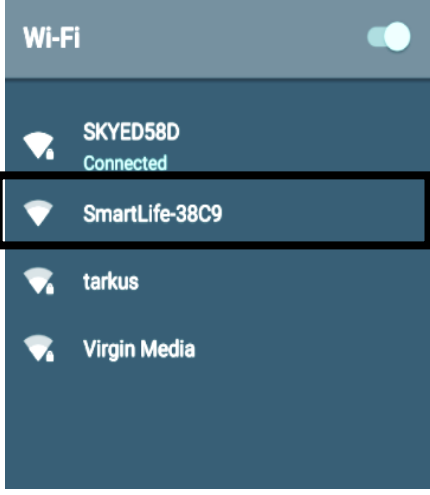


4. Your smart controller will now be ready to use, press done to access the control screen. See page 16.



CONNECTING USING AP MODE (ALTERNATIVE METHOD)

Before initiating the connection, make sure the unit is in standby mode, with AP mode activated. If not follow the instructions for changing the WiFi connection mode. Also ensure your phone is connected to the WiFi network. (We advise turning mobile data off during setup)

<p>1. Open app and press “+” to add device, or use the add device button</p> 	<p>2. When the devices in connection mode, it will appear at the top. Press add to add the device.</p> 	<p>3. Press on the AP mode button in the top right of the screen.</p>  <p>Power on the device and confirm that indicator light rapidly blinks</p> <p>How to make indicator rapidly blink</p> <p>Confirm indicator rapidly blink</p>
<p>4. Ensure the unit is still displaying the countdown, then press on the orange button at the bottom of the screen to confirm</p>  <p>Power on the device and confirm that indicator light slowly blinks</p> <p>How to make indicator slowly blink</p> <p>Confirm indicator slowly blink</p>	<p>5. Enter your WiFi password and press confirm.</p>  <p>This app is supported only on 2.4GHz Wi-Fi channels</p>	<p>6. Go to network settings in your phone and connect to the “SmartLife xxx” connection. There is no password to enter. Then return back to the app to complete setup.</p> 
<p>This will then transfer the settings to the heater.</p> <p>Once the connection process has completed, go back to the network settings on your phone to ensure your phone has reconnected to your WiFi router.</p>		

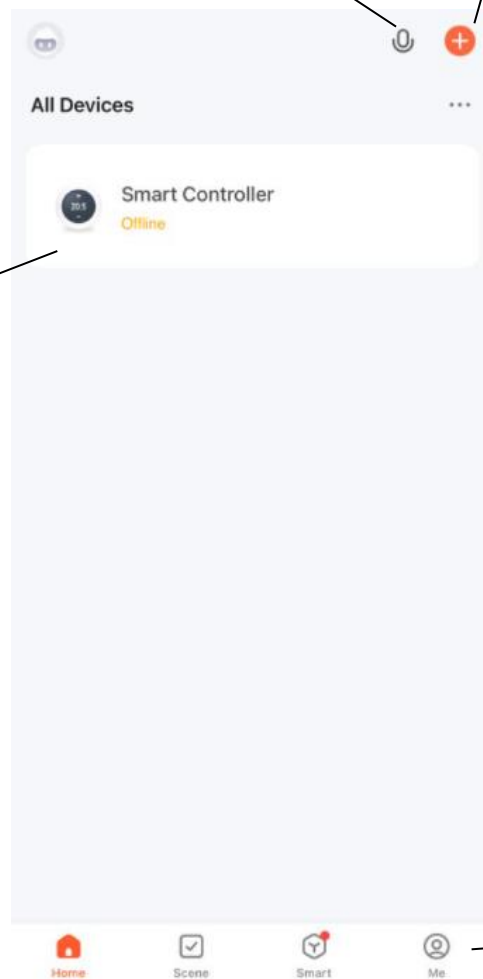
CONTROLLING YOUR APPLIANCE THROUGH THE APP

THE HOME SCREEN

Each device has its own entry on the home screen to allow the user to either quickly turn the unit on or off, or to enter the device screen to make other changes.

Voice Control: Press to give verbal instructions for operation.

Add Device: Add a device to the app, and go through the setup process.



Name of Heater: Press to enter the Device Screen

Home: Return to home screen from the Smart Scene and Profile screens

Scene: Scene allows for a one touch button to be added to the Home Screen.

Smart Scene: Allows you to program intelligent behaviour based on the internal and external environment

Profile: Provides the option for changing settings,

DEVICE SCREEN

The device screen is the main control screen for the heater, providing access to the controls to amend the functions and settings.

Back: Returns to the Home Screen

Device Name

Device Profile: Use to change the name of the heater

Desired Temperature:

Displays what has been set as the target heater temperature.

Increase Desired Temperature

Temperature range 15-70°C

Current Heater Temperature:

Displays the current temperature.

SETTINGS:

Child lock – Turn the child lock on/off. All functions will be locked until child lock is disabled.

Temp compensation – Adjust the temperature compensation between -5 and 5.

Time sync – Sync the time on the unit with the current time in your location. The unit must be connected to Wi-Fi.

Boost time – Activates forced heating for the hour selected.

Decrease Desired Temperature

Temperature range 15-70°C

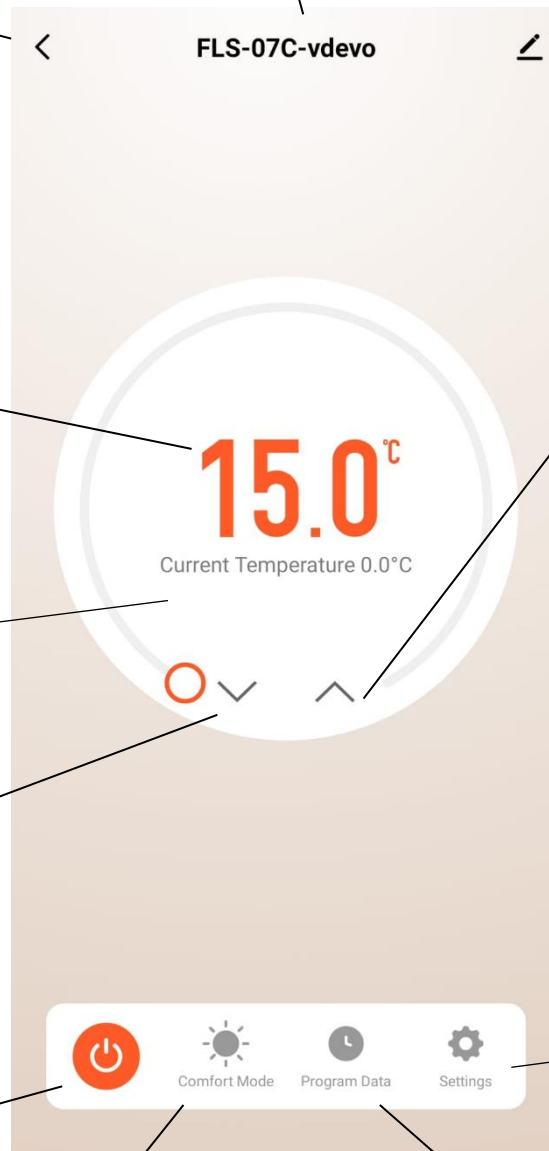
Power: Use to turn the unit on or off.

MODE:

Select the mode that the heater will function in. See OPERATION for more information on each mode.

WEEKLY TIMER:

Use to program the heater to change the operation and desired temperature throughout the week.



NOTE: Due to continuous development of the app, the layout and available features may be subject to change.

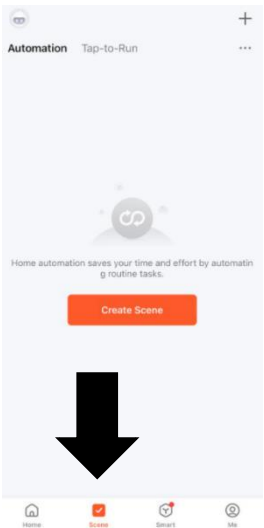
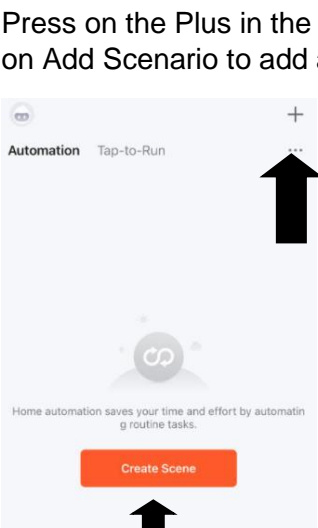
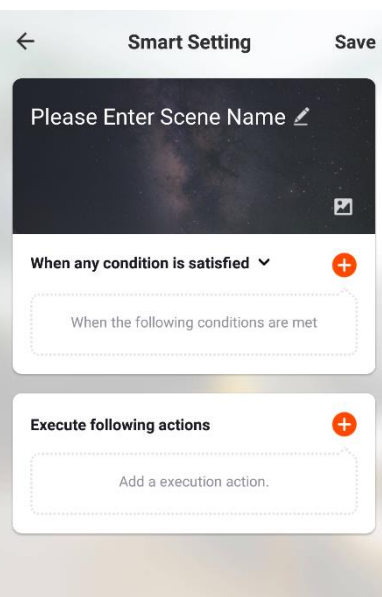
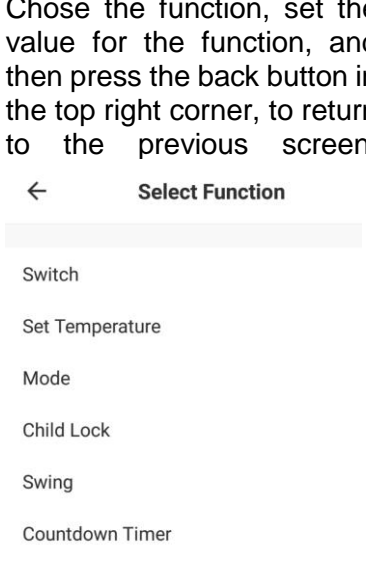
SMART SCENES

Smart Scenes is a powerful tool providing the option to customize the operation of the air heater based both on conditions within the room and outside influences. This gives the user the option of specifying much more intelligent actions. These are split into two categories Scene and Automation.

SCENE

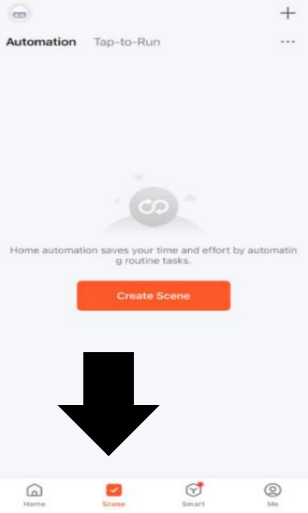
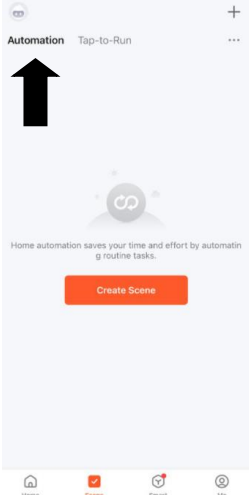
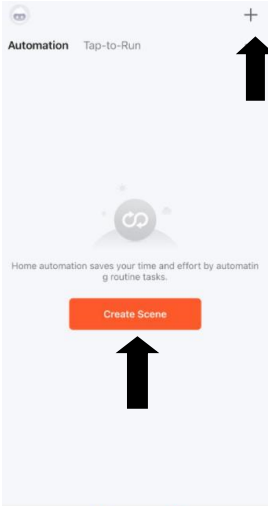
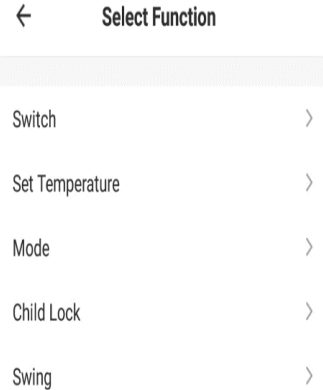
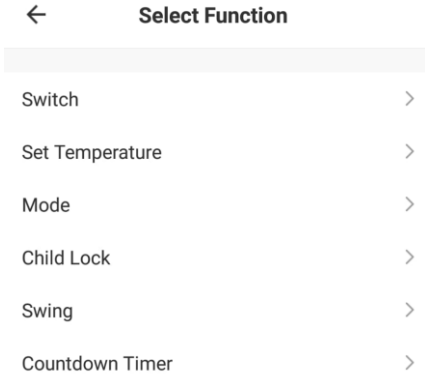
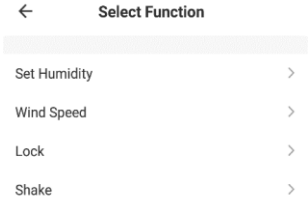
Scene allows for a one touch button to be added to the Home Screen. The button can be used to change a number of settings in one go, and can change all the settings within the unit. A number of scenes can easily be setup, allowing the user to easily change between a number of preset configurations.

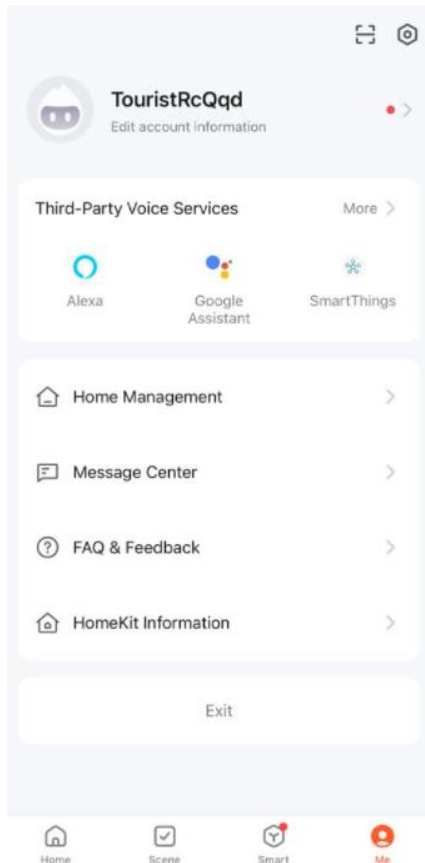
Below is an example of how to set up a scene:

<p>1. Press on the Smart tab at the bottom of the Home screen</p> 	<p>2. Press on the Plus in the top right corner or on Add Scenario to add a smart scene.</p> 	
	<p>3. Press the Pen next to "Please Enter Scene Name" to input the name for your Scene</p> <p>Show on Dashboard: Leave this on if you require the scene to be displayed as a button on the Home Screen</p> <p>Press the Red Plus to add the action required. Then select the heater from the list of devices.</p>	<p>4. Chose the function, set the value for the function, and then press the back button in the top right corner, to return to the previous screen.</p> 
<p>5. Once all the functions required have been added, press the Save button in the top right corner to finalize and save your new Scene. It will then be saved to the home screen</p>		

AUTOMATION

Automation allows an automatic action to be set up for the device. This can be triggered by the Time, and a range of other influences, depending what other TUYA enabled devices you have on the network.

<p>1. Press on the Scene tab at the bottom of the Home screen</p> 	<p>2. Press on the Automation tab at the top of the screen.</p> 	<p>3. Press on the + at the top of the screen or press on Add Automatic Action</p> 
	<p>4. Setup is very similar to the scene setup on the previous page, and includes an extra section for specifying a trigger for the scene to start.</p> <p>Press the Pen next to “Please Enter Scene Name” to input the name for your Scene</p> <p>Press the Red Plus next to “When any condition is satisfied” to add the trigger</p> <p>Press the Red Plus next to “Execute following actions” to add the action required. Then select the heater from the list of devices.</p>	<p>5. Select the condition when the automation should start. A number of triggers can be combined.</p> 
<p>6. Chose the function, set the value for the function, and then press the back button in the top right corner, to return to the previous screen.</p> 	<p>7. Once all the functions required have been added, press the Save button in the top right corner to finalize and save your new scene.</p> <p>The automation is now set up, it can be turned on and off using the toggle on the home page.</p>	



PROFILE TAB

The profile tab gives you the option to edit both your detail, and use the added features of the unit.

HOME MANAGEMENT

Home Management provides options for managing your TUYA account, giving options such as adding a home, adding and removing rooms, and sharing devices with family.

MESSAGE CENTRE

View notifications from devices, if alarms are set up (dependent on device)

FAQ & FEEDBACK

Provides assistance using the features provided within the app

THIRD PARTY VOICE SERVICES

This allows the unit to be integrated with your favorite home automation hardware such as Google Home and the Amazon Echo.

CONNECTION TROUBLESHOOTING

1. Check whether the device is powered on and is in the correct WiFi connection mode, if not please refer to the CHANGING BETWEEN CONNECTION MODES section.
2. Ensure the WiFi password has been entered into the app correctly (Case sensitive)
3. Check that the phone is connected to the WiFi you are connecting the device to.
4. Ensure the network you are connecting it to is 2.4Ghz (5Ghz WiFi networks are not supported), and that there is a strong WiFi signal to the item.
5. If your router is dual band, ensure that the 2.4ghz network has a different network name (SSID). Further advice on changing router settings will be available from your Internet service provider / Router manufacturer.
6. Check the settings on the router. Encryption should be WPA2-PSK and authorisation type should be set to AES
7. Try using the alternative connection method. i.e. If connection is failing when attempting to connect through CF mode, try AP mode.

MAINTENANCE

CLEANING AND STORAGE

ATTENTION: Please shut off the unit and unplug from the mains before cleaning or performing any maintenance.

Cleaning the surface

Clean the heater with a duster or a soft wet cloth.

Do not use chemical solvents (such as benzene, alcohol or gasoline) as they may cause irreversible damage. Make sure no water enters the control panel or gaps in the casing.

Do not run the unit until completely dry.

Place the heater in its original box or cover to protect it from dust when not in use.

Store it in a cool, dry place.

TROUBLESHOOTING

Do not repair or disassemble the unit by yourself; unauthorized repair attempts will invalidate the warranty and may cause bodily harm.

Issue	Possible Reason	Solution
No power	<ol style="list-style-type: none">1. The power cord is unconnected2. There is no power from the socket3. The power switch on the rear of the unit is turned off.	<ol style="list-style-type: none">1. Connect the power cord2. Check socket is turned on3. Ensure the power switch on the rear of the unit is in the on position
Odour emission from the unit	<ol style="list-style-type: none">1. New unit. When the unit is used for the first time the unit may produce an odour which will dissipate within a week of use	<ol style="list-style-type: none">1. No action required
Strong vibrations and noise	<ol style="list-style-type: none">1. The Unit is not placed securely placed onto the wall2. The unit may be damaged	<ol style="list-style-type: none">1. Ensure that the unit is properly secured to the wall and level.2. If the heater is damaged discontinue use and contact the service centre.

If the above solutions do not resolve the problem please contact the service centre.

DECLARATION OF CONFORMITY

Hereby, electriQ declares that this heater follows Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.electriQ.co.uk/content/declaration-of-conformity>

TECHNICAL DATA

MODEL	Voltage	Frequency	Max power	IP Rating
HS10-600-0.6DGW	220-240V	50Hz	600W	IPX4
HS10-600-0.6WW				
HS10-600-0.6LGW				
VSTR9-650-0.6WW				
VSTR9-650-0.6DGW				
VSTR9-650-0.6BSW				
VS6-1600-1LGW	220-240V	50Hz	1000W	IPX4
VS6-1600-1WW				
VS6-1600-1DGW				
VS4-1600-1DGW				
VSTR12-1200-1DGW				
VS4-1600-1LGW				
VS4-1600-1WW				
VSM6-1800-1.2DGW	220-240V	50Hz	1200W	IPX4
VD4-1600-1.2DGW				
VD4-1600-1.2WW				
VD4-1600-1.2LGW				
VD6-1600-1.2DGW				
VD6-1600-1.2WW				
VD6-1600-1.2LGW				
HC26-400-1.2WW				
HC18-400-1.2WW				
HS17-600-1.2DGW				
HS17-600-1.2LGW				
HS17-600-1.2WW				
VSTR32-1800-1.2WW				
VSM6-1800-1.2WW				
VSM6-1800-1.2LGW				

electriQ UK SUPPORT

www.electriQ.co.uk/support

Please, for your own convenience, make these simple checks before calling the service line.

If the unit still fails to operate call: 0330 390 3061 or complete the online form

1. Is the unit plugged into the mains?
2. Is the fuse OK?
3. Switch the unit off and wait three minutes to see if the issue is resolved. Restart the unit.

Office hours: 9AM - 5PM Monday to Friday

www.electriQ.co.uk

Unit J6, Lowfields Business Park

Lowfields Way, Elland
West Yorkshire, HX5 9DA

APPENDIX

Disposal: Do not dispose of this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.



Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

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